



Genuine
Supply Source Inc.

fuzion
affordable. reliable. zimple.

Genuine Supply Source Inc. fuzion® Quality Assurance Policy

Commitment to Quality

Genuine Supply Source Inc. (GSS) is committed to providing ink and toner products that meet the highest standards of performance, reliability, and customer satisfaction. We stand behind the quality of our products with a comprehensive warranty and rigorous testing protocols.

Warranty Coverage

- All **fuzion® ink and toner cartridges** are covered by a **two-year warranty** from the original date of purchase.
- This warranty covers defects in materials and workmanship and ensures reliable performance throughout the life of the product.
- GSS assumes full warranty responsibility for any printer in which our supplies are installed, provided the printer has been properly maintained and used in accordance with manufacturer guidelines.

Manufacturing Standards & Testing

Our contract manufacturing process adheres to internationally recognized **ISO standards** for quality and performance validation, including:

- **ISO/IEC 19752** – Yield testing for monochrome toner cartridges.
- **ISO/IEC 19798** – Yield testing for colour toner cartridges.
- **ISO/IEC 24711** – Yield testing for inkjet cartridges.
- **ISO/IEC 24712** – Standard page suite for inkjet yield testing.
- **ISO/IEC 24790** – Monochrome toner cartridge reliability evaluation.
- **ISO/IEC 29142 & 29143 series** – Environmental and cartridge security standards.
- **ISO 9001** – Quality management systems applied across the manufacturing process.

All fuzion® cartridges undergo testing for page yield, image density, print quality, environmental safety, and reliability before release to market.

Customer Assurance

Our quality assurance program ensures that customers can purchase and install fuzion® supplies with complete confidence. Through strict adherence to ISO testing methods, careful quality control, and a robust warranty program, GSS delivers consistent performance, reduced downtime, and peace of mind for our customers.